
Assistant Technician

Location: Fort Wayne, IN

Job Type: Full-time

Compensation: Competitive hourly rate based on experience

About Force Tech

Force Technology Solutions (Force Tech) is a growing technology company built around two things we care deeply about: technology and people.

Our team designs, builds, and supports professional audio, video, lighting, broadcast, IT, and control systems for a wide range of environments. The variety of our work means no two days are exactly the same. There are always new technologies to explore, new projects to tackle, and new opportunities to learn.

We take pride in doing things the right way. Our core values—**People First, Quality Work, Respect Always, Own It, Team Over Ego, Grow & Adapt, and Develop From Within**—guide how we work, how we treat our clients, and how we treat one another.

Position Overview

Force Tech is seeking a highly organized, dependable, and self-directed **Assistant Technician** to join our Fort Wayne team.

This is considered an entry-level position. Previous industry experience is helpful but not required. More importantly, we are looking for someone who is eager to learn, takes pride in quality work, pays attention to detail, and is willing to contribute wherever the team needs support.

Assistant Technicians work alongside experienced Force Tech team members to install, build, service, and support professional technology systems.

What You'll Do

Day-to-day responsibilities may include:

- Assist with system building in the shop and on project sites
- Pull and route cable
- Perform cable terminations
- Assist with equipment rack assembly and cable dressing
- Install audio, video, lighting, broadcast, IT, and control equipment
- Assist technicians and engineers with system commissioning
- Support existing clients during service calls
- Read and follow system drawings, plans, cable run lists, rack elevations, and room layouts
- Use hand tools, power tools, ladders, lifts, and other installation equipment
- Maintain clean, organized, and safe work areas
- Assist with other responsibilities as assigned

Additional Responsibilities

Force Tech is a growing company, and team members may occasionally assist in areas outside of their typical responsibilities.

We believe in **Team Over Ego**, and everyone is expected to contribute when needed to help the company and our clients succeed.

Qualifications

The ideal candidate will:

- Have a strong work ethic and positive attitude
- Be dependable, organized, and detail-oriented
- Be comfortable working independently and as part of a team
- Be willing to learn new technologies, tools, and installation methods
- Be able to manage multiple tasks and work within project deadlines
- Know when to ask questions or escalate an issue to another team member or manager
- Have strong interpersonal and communication skills
- Have basic mechanical aptitude
- Be comfortable using hand tools and power tools
- Be able to perform basic mathematical calculations
- Be able to understand and follow OSHA and jobsite safety requirements
- Be comfortable working on ladders, scaffolding, and lifts
- Be comfortable working at heights

- Be able to travel and work overtime when required by project schedules
- Be able to work from the Force Tech Fort Wayne office
- Maintain reliable personal transportation
- Maintain a valid Indiana driver's license and clean driving record
- Be able to pass a background screening and drug test
- Be willing to follow Force Tech's Dress Code, grooming standards, BYOD Policy, and Off-Duty Conduct Policy

Technical Skills

Experience with the following is preferred but not required:

- General wire and cable pulling
- Neat and systematic equipment rack cable dressing
- Cable termination and soldering
- Working with small components and terminations
- Reading line diagrams, CAD drawings, rack elevations, cable run lists, and equipment layouts
- Structured cabling and fiber optics
- Audio, video, lighting, broadcast, and control signal flow
- IP and network-based communication
- Professional AVL, production, broadcast, or automation systems

Preferred Experience

- 1–3 years of experience in a similar industry preferred, but not required
- Familiarity with professional audio, video, lighting, broadcast, production, or automation systems
- Familiarity with IP/network communication and control system protocols
- CTS certification is a plus, or willingness to work toward certification

Schedule & Travel

- Typical workday is approximately **7:00 AM to 4:00 PM**
- Employees must be available between approximately **7:00 AM and 5:00 PM** depending on project requirements
- Typical schedule is approximately eight hours per day
- Overtime may be required
- Schedule flexibility is required based on project needs
- Some projects may require extensive out-of-town travel, occasionally with limited notice

Physical Requirements

This position requires regular physical activity associated with technology installation and construction environments.

Employees must be able to:

- Lift, carry, push, pull, raise, or lower equipment weighing up to 75 lbs.
- Stand and walk for extended periods
- Bend, kneel, crouch, crawl, stretch, twist, squat, and stoop
- Work in tight or confined spaces
- Climb ladders, scaffolding, and other structures
- Operate and work from lifts
- Work at heights of up to approximately 75 feet
- Work with equipment above the head, at shoulder level, and below the waist
- Work on both even and uneven surfaces
- Enter and exit vehicles regularly
- Handle and manipulate small components and connectors
- Use computers, keyboards, mobile devices, and other electronic equipment
- Read small print, wiring labels, drawings, and equipment information
- Distinguish colors and accurately judge depth and distance
- Clearly communicate with clients and team members
- Hear and understand spoken communication in person, by phone, or through other audio technologies

Reasonable accommodations may be provided to qualified individuals with disabilities to support the performance of essential job duties.

Compensation

Hourly: Competitive and based on experience.

Benefits

Force Tech offers a competitive employee benefits package that includes:

- Employer-sponsored health insurance
- Dental insurance
- Vision insurance
- Force Tech pays 100% of the employee health insurance premium after the applicable waiting period
- 401(k) with up to a 4% employer match after one year, subject to plan conditions
- Profit Sharing Program
- Travel bonuses

- Paid time off
- Eight paid holidays per year
- Five paid sick/personal days per year after 90 days of employment
- Two weeks (10 days) of paid vacation after one year of employment
- Three weeks (15 days) of paid vacation annually after five years of employment
- Tiered cell phone allowance/reimbursement
- Employer-supported continuing education
- Professional development and industry certification opportunities
- Opportunities for advancement within the company

Build Your Career with Force Tech

Force Tech is a place for people who are curious, dependable, eager to learn, and willing to jump in when the team needs help.

As our company grows, we want our people to grow with it. We invest in continuing education, industry certifications, hands-on training, and opportunities to take on greater responsibility. We believe in recognizing talent, creating opportunities for advancement, and developing future leaders from within our own team.

Working at Force Tech is about more than benefits. It's about being part of a team where your contribution matters, your ideas are valued, and your growth is encouraged.

If you're looking for a place where you can learn, contribute, take on new challenges, and build a career alongside a growing team, we'd like to hear from you.

